



Health, Adult Social Care and Social Inclusion Policy and Accountability Committee

Agenda

Wednesday 3 December 2014

7.00 pm

Courtyard Room - Hammersmith Town Hall

MEMBERSHIP

Administration:	Opposition	Co-optees
Councillor Rory Vaughan (Chair) Councillor Elaine Chumnerly (Vice-chair) Councillor Hannah Barlow	Councillor Andrew Brown Councillor Joe Carlebach	Debbie Domb (HAFCAC) Patrick McVeigh (Action on Disability) Bryan Naylor (Age UK)

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http://www.lbhf.gov.uk/Directory/Council_and_Democracy

Members of the public are welcome to attend. A loop system for hearing impairment is provided, along with disabled access to the building.

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<u>Item</u>	<u>Pages</u>
1. MINUTES OF THE PREVIOUS MEETING	
The minutes of the meeting held on 17 November 2014 will follow.	
2. APOLOGIES FOR ABSENCE	
3. DECLARATION OF INTEREST	
If a Councillor has a disclosable pecuniary interest in a particular item, whether or not it is entered in the Authority's register of interests, or any other significant interest which they consider should be declared in the public interest, they should declare the existence and, unless it is a sensitive interest as defined in the Member Code of Conduct, the nature of the interest at the commencement of the consideration of that item or as soon as it becomes apparent.	
At meetings where members of the public are allowed to be in attendance and speak, any Councillor with a disclosable pecuniary interest or other significant interest may also make representations, give evidence or answer questions about the matter. The Councillor must then withdraw immediately from the meeting before the matter is discussed and any vote taken.	
Where Members of the public are not allowed to be in attendance and speak, then the Councillor with a disclosable pecuniary interest should withdraw from the meeting whilst the matter is under consideration. Councillors who have declared other significant interests should also withdraw from the meeting if they consider their continued participation in the matter would not be reasonable in the circumstances and may give rise to a perception of a conflict of interest.	
Councillors are not obliged to withdraw from the meeting where a dispensation to that effect has been obtained from the Audit, Pensions and Standards Committee.	
4. HEALTHWATCH CENTRAL WEST LONDON	1 - 14
This report sets out the role and work of Healthwatch in the London Borough Hammersmith and Fulham	
5. CALL FOR EVIDENCE - FUTURE ARRANGEMENTS FOR MEALS	15 - 17

ON WHEELS

This report provides information on the current arrangements for providing meals on wheels.

6. ADULT SOCIAL CARE CUSTOMER FEEDBACK: ANNUAL REPORT 2013/2014 18 - 35

This report provides a summary of the volume, type and outcome for all statutory complaints and feedback received by the Adult Social Care Services in 2013/14.

7. CUSTOMER JOURNEY: IMPROVING FRONT-LINE HEALTH & SOCIAL CARE SERVICES

This report will follow.

8. WORK PROGRAMME

The Committee is asked to consider its work programme for the remainder of the municipal year.

9. DATES OF FUTURE MEETINGS

January 2015: date to be confirmed

Wednesday 4 February 2015

Monday 13 April 2015